

## BUSINESS SUPPORT

### Financial support and resources for businesses

The **Federal Government** is supporting Australian businesses to manage cash flow challenges and retain employees.

There are a number of resources available on the Federal Government's Business [website](#)(link is external).

The **State Government** has introduced a number of measures to support business to plan and respond to coronavirus COVID-19.

For advice, updates and support to help your workplace plan and respond to coronavirus visit the [Business Victoria Coronavirus Support](#)(link is external) website.

Additionally, the **Victorian Chamber of Commerce and Industry** [website](#)(link is external) has information regarding employment obligations and guidelines.

**Tourism operators** can find resources online at the Victorian Tourism Industry Council [support hub](#)(link is external).

## Workplace Impacts

**Worksafe Victoria**:(link is external) Find the latest information about coronavirus (COVID-19) and preventing exposure in the workplace.

[The Victorian Chamber of Commerce and Industry](#)(link is external) have produced an employer guide for managing the workplace in the face of the outbreak which includes:

- Understanding your risks.
- Employer obligation.
- Working from home.
- Changing or scaling down operations, and
- Business shut down.

For information and assistance on any aspect of your employment obligations, the Victorian Chamber Workplace Relations Advice Line (03) 8662 5222 can help.

**24/7 Coronavirus Hotline 1800 675 398.** If you suspect you may have COVID-19 call the dedicated hotline – open 24 hours, 7 days.

## Environmental Health

Preventing infection in the workplace(link is external) advice on how businesses can reduce the risk of coronavirus (COVID-19) infections in the workplace, including how best to clean and disinfect.

The principles apply equally to domestic settings, office buildings, small retail businesses, social venues and all other non-healthcare settings.

**EPA** Environmental Protection Authority.

Support business with guidance under environment protection laws by:

- providing information about major human health and environmental issues
- helping businesses **understand their environmental obligations** under new environment protection laws
- educating businesses after severe or repeated compliance breaches in their industry.

We also provide **information for businesses** that includes how-to guides, information about forms, industry events, consultations, and **fees** and **penalties**.

Further information at <https://www.epa.vic.gov.au/>

## Supporting Your Mental Health & Wellbeing

If you are experiencing increased worry and stress during this time, there are a number of support services available:

Lifeline (link is external) can be called on **13 11 14**

Beyond Blue(link is external) can be called on **1300 224 636**

Partners in Wellbeing(link is external) chat online or call **1300 375 330**

Small business owners and employees get free and confidential access to wellbeing coaches, financial counsellors and business advisors.

[Wellbeing & Mental Health Support for Victorian Small Businesses](#)

## Key Websites and Resources

### *VicEmergency*

For state-wide emergency advice go to [www.emergency.vic.gov.au](http://www.emergency.vic.gov.au)

## *Department of Health*

The Australian Government's Department of Health is closely monitoring the COVID-19 pandemic. The Department of Health are providing daily updates and information, answering questions about the latest news, providing current facts and figures, travel advice, key contact and phone numbers.

For more information, please visit [www.health.vic.gov.au](http://www.health.vic.gov.au)

## *Coronavirus Hotline*

For people in the community seeking support services call 1800 675 398 between 9am and 5pm Monday to Friday.

**For local relief and assistance call 1800 MSC AID (1800 672 243).**